



MIGRATION INSTITUTE OF AUSTRALIA

CODE OF ETHICS

Preamble

Commitment to ethical, professional conduct is expected of every member of the Migration Institute of Australia.

The Code and any supplementary guidelines are intended to serve as the basis for ethical decision making in the day to day conduct of a professional migration agent and other Institute members. Some of the words and phrases in the Code of Ethics are subject to varying interpretations. It is understood that any ethical principle may conflict with other ethical principles in specific situations. Questions related to ethical conflicts can be best answered by thoughtful consideration of fundamental principles, rather than reliance on detailed regulations.

Members of the Migration Institute of Australia accept that they have responsibility to their clients and the Australian community and shall act in a manner which at all times enhances the integrity of the Migration advice profession, and the Institute.

Code of Ethics

1. To continually strive towards lifting the standard of the migration advice profession within the Australian and International communities.
2. To act at all times in a manner which upholds and enhances the integrity and dignity of the profession.
3. To commit to ongoing professional development throughout their career and to actively assist and encourage their fellow members to advance their professional knowledge and experience.
4. To comply with the relevant Acts, Regulations and the Code of Conduct (Schedule 2, Migration Agents Regulations) when dealing with clients.
5. To make no representation regarding the provision of services that are false or misleading and to fully disclose all applicable charges for services, as well as the scope of the services to be provided prior to engaging a client.
6. To recognise and respect the rights, dignity and individuality of all persons. A member shall not discriminate or knowingly permit discrimination on the basis of race, national origin, sex, sexual orientation, religion, age or disability.
7. At all times avoid conflicts of interest with regard to professional activities, financial considerations or other interests. At such time as a member becomes aware that an actual apparent or potential conflict of interest exists, the member shall refrain from providing further service and make a full disclosure to the appropriate parties.